## Boost the customer experience to new heights

Put the power of RingCentral Contact Center to work in your organization.



30% of customer Service engagements now take place via online channels.1

Native omnichannel support in RingCentral Contact Center lets customers contact your company via chat, email, social media, and other online channels.

RingCentral Contact Center offers:

- Intelligent routing to connect customers to the agent who can best solve their problems.
- CRM integrations to put the right information right at your agents' fingertips.

## FUEL YOUR BUSINESS

of customers who have an easy customer service experience plan to buy more.<sup>2</sup>

RingCentral Contact
Center is tightly integrated
with RingCentral Office
and offers advanced
functionality in a
simple-to-use cloud call
center solution.

## TAKE OFF FORTHE CLOUD

9 % of call center managers now seriously considering moving to the cloud.3

<sup>1</sup>CFI Group

<sup>2</sup>Customer Executive Board

630-350-0700

<sup>3</sup>Evolve IP